

Please fill out the form with capital letters

This form, duly completed and signed, should be returned prior to admission to:

Medical Administrators International
21A One Capital Place
18 Luard Road, Wanchai
Hong Kong
Tel: +852 3516 8181

You can also send this form by:

1 - Scan and email to: hospil@medical-administrators.com
2 - Fax: +852 2529 9200

* Please keep the original form for a minimum of 12 months. During this period the insurer reserves the right to ask for the originals at any time.

Cost estimate for the hospitalisation of: Mr. Mrs. Ms.

Full Name of insured member _____

Personal reference number _____ / _____ Date of birth (dd-mm-yyyy) _____

Expected date of admission (dd-mm-yyyy) _____ Expected date of discharge (dd-mm-yyyy) _____

To be completed by the hospital and / or physician

Diagnosis and reason for admission⁽¹⁾⁽²⁾ _____

Present Medical History / Current situation _____

Date of first symptoms _____ Date of first diagnosis _____

Principal Procedure / Type of surgery / Treatment _____

Follow-up plan and Discharge Medication _____

Name, address, tel/fax, email address of hospital, Name of contact person (For USA Hospitals: please also mention the area code)	Name, address, tel/fax of physician
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Option A:	All-in rate = _____ /day _____ / total		
Option B: Type of room	Private	Semi-private	Ward
Hospitalisation expenses (e.g. medicines, x-rays, lab, etc)			
Doctor's fees ⁽³⁾ (for USA, please use CPT-code)			
Surgeon's fee			
Anesthetist's fee			
Others _____			
Total			

Should a letter of guarantee be sent to the above mentioned hospital? Yes No

Please attach a medical report.

PERSONAL INFORMATION COLLECTION STATEMENT

AXA General Insurance Hong Kong Limited (referred to hereinafter as the "Company") recognises its responsibilities in relation to the collection, holding, processing, use and/or transfer of personal data under the Personal Data (Privacy) Ordinance (Cap. 486) ("PDPO"). Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by the Company is accurate. The Company will take all practicable steps to ensure security of the personal data and to avoid unauthorised or accidental access, erasure or other use. Please note that if you do not provide us with your personal data, we may not be able to provide the information, products or services you need or process your request.

Purpose: From time to time it is necessary for the Company to collect your personal data which may be used, stored, processed, transferred, disclosed or shared by us for purposes ("Purposes"), including:

1. offering and providing to you the products/services of the Company, other companies of the AXA Group ("our affiliates") or our business partners below), and administering, maintaining, managing and operating such products/services;
2. processing and evaluating any applications or requests made by you for products/services offered by the Company and our affiliates;
3. providing subsequent services to you, including but not limited to administering the policies issued;
4. any purposes in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates, including investigation of claims;
5. evaluating your financial needs;
6. designing products/services for customers;
7. conducting market research for statistical or other purposes;
8. matching any data held which relates to you from time to time for any of the purposes listed herein;
9. making disclosure as required by any applicable law, rules, regulations, codes of practice or guidelines or to assist in law enforcement purposes, investigations by police or other government or regulatory authorities in Hong Kong or elsewhere;
10. conducting identity and/or credit checks and/or debt collection;
11. complying with the laws of any applicable jurisdiction;
12. carrying out other services in connection with the operation of the Company's business; and
13. other purposes directly relating to any of the above.

Transfer of personal data: Personal data will be kept confidential but, subject to the provisions of any applicable law, may be provided to:

1. any of our affiliates, any person associated with the Company, any reinsurance company, claims investigation company, your broker, industry association or federation, fund management company or financial institution in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;
2. any person (including private investigators) in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates;
3. any agent, contractor or third party who provides administrative, technology or other services to the Company and/or our affiliates in Hong Kong or elsewhere and who has a duty of confidentiality to the same;
4. credit reference agencies or, in the event of default, debt collection agencies;
5. any actual or proposed assignee, transferee, participant or sub-participant of our rights or business; and
6. any government department or other appropriate governmental or regulatory authority in Hong Kong or elsewhere.

Transfer of your personal data will only be made for one or more of the Purposes specified above.

Access and correction of personal data: Under the PDPO, you have the right to ascertain whether the Company holds your personal data, to obtain a copy of the data, and to correct any data that is inaccurate. You may also request the Company to inform you of the type of personal data held by it. Requests for access and correction or for information regarding policies and practices and kinds of data held by the Company should be addressed in writing to:

Data Privacy Officer
AXA General Insurance Hong Kong Limited
21/F, Manhattan Place, 23 Wang Tai Road, Kowloon Bay, Kowloon, Hong Kong

A reasonable fee may be charged to offset the Company's administrative and actual costs incurred in complying with your data access requests.

Declaration: I hereby certify that the above information is true and correct to the best of my knowledge.

1. I/We HEREBY DECLARE AND AGREE that (1) all statements and answers to all questions whether or not written by my/our own hand are to the best of my/our knowledge and belief complete and true; (2) AXA General Insurance Hong Kong Limited (the "Company") is not bound by and is not required to rely on any statement which I/We may have made to any person if not written or printed here.
2. I/WE ACKNOWLEDGE AND CONFIRM that I/we have read and understood the Personal Information Collection Statement ("PICS"). I/We confirm that I/we have been advised to read carefully the PICS, and I/we have read it carefully its effect and impact in respect of my/our personal data collected or held by the Company (whether contained in this application or other wise). Based on the foregoing, I/we hereby give my/our acknowledgement and agree to the use and transfer of my/our personal data by the Company in accordance with the PICS.
3. I/We, HEREBY AUTHORIZE (1) any employer, medical practitioner, paramedical examiners, hospital, clinic, insurance company, bank, financial institution, police, government institution, or other organization, institution or person, that has any records or knowledge of me/us to disclose such information to the Company in relation to this claim; (2) the Company or any of its appointed medical examiners, paramedical examiners or laboratories to per form the necessary medical assessments and tests to evaluate in relation to this claim. This authorization shall bind the successors of and remains valid notwithstanding death or incapacity. A photocopy of this authorization shall be as valid as the original.

Date and signature of insured person (4)

Stamp of the hospital / Signature of physician

[Empty box for date and signature of insured person]

[Empty box for stamp of the hospital / signature of physician]

- (1) All information subject to medical secrecy may be sent for the attention of our medical consultant in a sealed envelope.
- (2) Diagnosis and medical reports should be legible and without abbreviations.
- (3) In case of surgery, the fee of each member of the surgical team; in case of conservative treatment, the fee of the main treating physicians.
- (4) In view of a smooth administration of the contract and / or settlement of the insurance claim, and only for that purpose, I hereby give my specific and informed consent regarding the processing of the medical data concerning myself and / or the members of my family.

Policies issued in Hong Kong are underwritten by AXA General Insurance Hong Kong Limited.
Third party administrator: A Plus International Services Limited
Claims handler: Medical Administrators International

redefining / standards

